

Name: Serenity Queen Hotel | Season : Summer 2023

GIATA-ID : 1350871 | CMI-ID : CMI0088527 | GWG-ID : 218365 Accomodation

type : hotel

Adress : Konakli Mahallesi Nergiz Sokak No:1 | Zip code : 07410 | Town : Alanya-Konakli Country : Turkey

E-mail : info@serenityhotels.com | homepage : <https://www.serenityhotels.com>

Longitude : 31.877758 | Latitude : 36.583684 Date : 02-12-2022 08:03:58

Location and Distances

- Beachfront
- Beach details: Private sandy/shingle beach 50 m away
- Distance (approx.): to the Alanya Gazipasa Airport: 60 km, to the Antalya International Airport (AYT): 120 km; to the city/town centre: 15 km; to shopping facilities: 2 km; to entertainment options: 15 km; to restaurants/bars: 15 km; to the bus stop: 80 m

Amenities and Facilities

- Number of main buildings: 1, number of floors: 5
- Number of annexes: 1, number of floors: 3
- Total number of rooms: 233
- Lobby, reception(24 hours), car rental area, seating areas, lift(s), WiFi (inclusive)
- Total number of restaurants: 3
- 1 buffet restaurant
- 2 ala carte restaurants: fish restaurant and meat restaurant with mediterranean cuisine (inclusive, reservation required)
- Meeting room
- Number of bar: 7
- Number café: 1
- Boutique, meeting rooms, hairdresser, shop(s), photographer (for an additional charge)
- Doctor consultation (for an additional charge, on request)
- Laundry,dry cleaning,ironing service (for an additional charge)
- Total number of swimming pools (without children's pools): 5 (2 outdoor pool, 1 indoor pool, 1 aquapark, (inclusive, fresh water,seasonal) 1 VIP Beach pool (+16)(for an additional charge)
- Sun loungers (upon availability): at the swimming pool (inclusive), at the beach (inclusive)
- Parasols (upon availability): at the swimming pool (inclusive); at the beach (inclusive)
- Cushions (upon availability): at the swimming pool (inclusive); at the beach (inclusive)
- Pool towels: for the swimming pool (inclusive); for the beach (inclusive)
- Parking (subject to availability): private parking: (inclusive)
- Credit cards: VISA, Mastercard
- Pets are not allowed
- Check-in from: 14:00 o'clock
- Check-out until: 12:00 o'clock
- Taxi and bus connection

Hotel Category

- 5 stars

Children Area

- Number of children's pools: 1
- Children's pool features: private, fresh water, with aquapark
- Number of playgrounds: 1
- Miniclub (Mia Kids Club) (inclusive), from 4 years till 12 years, language: Turkish,English, German, Russian. Parents must stay on the hotel around, daily opening hours between 10:00-23:00 (It will be closed during employee break hours)
- Children's menu/buffet (inclusive)
- Children's entertainment (inclusive, by the hour)
- Kids Show (inclusive)
- Mini disco (daily)(inclusive)
- Games room (inclusive)
- Children's activity area (inclusive)
- Cots (inclusive, on request)
- Baby-sitting service (for an additional charge, payable at the hotel), reservation required, on request
- Baby chair (inclusive, on request)

Sport

- Fitness & Sport activities: fitness centre (inclusive); step aerobics, yoga (inclusive)
- Water sports: (for an additional charge, offered by local providers) banana boat, jet skiing, parasailing, several motorised and non-motorised water sports.
- Ball sports: table tennis (inclusive)
- Other sports: darts, tavla (inclusive)

Entertainment

- Daytime animation
- Evening entertainment
- Sports animation
- Animation programs changes daily or weekly.
- Language: Turkish,English, German, Russian

Wellness

- Spa & Wellness area (for an additional charge), reservation required
- Relax room
- Turkish bath, Sauna, Steam room, Salt room (inclusive)
- Massage, scrub,beauty center (for an additional charge)

Double room (DZ)



- Room size: 24 - 32 sqm
- Location: in the annex
- Number of Shower/toilet: 1
- Bathrobes, hotel guest amenities, coffee and tea making facilities, hair dryer, kettle, pillow, satellite TV, telephone
- Balcony
- German TV channels: ARD, ZDF, RTL, Pro7, Sat1, Kika, SuperRTL
- WiFi (inclusive)
- Safe (inclusive)
- Mini-bar (inclusive), Contents: soft drinks, water
- Restocking of the mini-bar (inclusive, 1 x daily) with soft drinks, water
- Air conditioning (inclusive), adjustable, centralised control
- Room service (for an additional charge, 24 hour)
- Available also for single accommodation

Double room deluxe (DX)



- Room size (approx.): 25 sqm
- Location: in the main building
- Number of shower/toilet: 1
- Bathrobes, bathroom amenities, coffee and tea making facilities, hair dryer, kettle, pillow, satellite TV, telephone
- Balcony
- German TV channels: ARD, ZDF, RTL, Pro7, Sat1, Kika, SuperRTL
- WiFi (inclusive)
- Safe (inclusive)
- Mini-bar (inclusive), Contents: soft drinks, water
- Restocking of the mini-bar (inclusive, 1 x daily) with soft drinks, water
- Air conditioning (inclusive), individually adjustable, centralised control
- Room service (for an additional charge, 24 hours)
- Available also for single accommodation

Juniorsuite (PJ)



- Room size: 30 - 40 sqm
- Location: in the main building
- Minimum accommodation (adults + children): 2+0, maximum accommodation (adults + children): 2+0
- 1 bedroom, 1 living room, with connecting door
- Shower & toilet: 1
- Bathrobes, bathroom amenities, coffee and tea making facilities, hair dryer, kettle, pillow, satellite TV, telephone
- Balcony
- German TV channels: ARD, ZDF, RTL, Pro7, Sat1, Kika, SuperRTL
- WiFi (inclusive)
- Safe (inclusive)
- Mini-bar (inclusive) Contents: soft drinks, water
- Restocking of the mini-bar (inclusive, 1 x daily) with soft drinks, water
- air conditioning (inclusive), individually adjustable, centralised control
- Room service (for an additional charge, 24 hour)

Handicapped Room

- Room size (approx.): 25 sqm
- Location: in the main building
- Number of shower/toilet: 1 (Shower curtain instead of shower cabin)
- Bathrobes, bathroom amenities, coffee and tea making facilities, hair dryer, kettle, pillow, satellite TV, telephone
- Balcony
- German TV channels: ARD, ZDF, RTL, Pro7, Sat1, Kika, SuperRTL
- WiFi (inclusive)
- Safe (inclusive)
- Mini-bar (inclusive), Contents: soft drinks, water
- Restocking of the mini-bar (inclusive, 1 x daily) with soft drinks, water
- Air conditioning (inclusive), individually adjustable, centralised control
- Room service (for an additional charge, 24 hours)
- Available also for single accommodation

F/B

- All Inclusive Ultra (T) (see below)

All-inclusive Ultra

- Breakfast: buffet
- Lunch: buffet
- Dinner: buffet
- Coffee and cakes/pastries from 10:00 to 22:00 o'clock
- Snacks from 10:00 to 18:00 o'clock
- Ice cream from 13:00 to 16:00 o'clock
- Midnight snack from 01:00 to 06:00 o'clock
- Midnight soup from 23:00 to 01:00 o'clock
- Drinks 24 hours (selected local alcoholic and non-alcoholic drinks)